

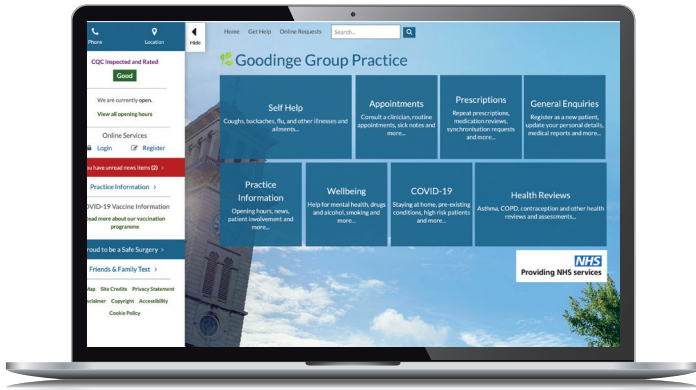


www.goodingegrouppractice.com

# 10/17

Overall Score

Website provider – Footfall – Silicon



Clearly Visible Search Function: **Yes**

The search bar is present on the home page and in a place that is easy to find for users.



Translation Button: **No**

Visible on home page and clicks to a recognised language translation service.



Accessibility Function: **No**

Visible on home page for users with accessibility needs to select, offers users a variety of accessibility tools.



Privacy Policy: **Yes**

Visible on home page, your website must have a link to a privacy policy by law.



SSL Certificate: **Yes**

SSL certificate installed, ensuring that information flowing to your visitors from your website is kept totally secure.



Provide Feedback or Make a Complaint: **No**

Option for users to send feedback to the practice, with instructions on how to do this, along with contact details.



Sign-Up for GP Online: **Yes**

Visible on home page, allows users to either send a request to use online services or links to NHS Login.



New Patient Information: **Yes**

Visible on home page, advises new patients how to know if they reside in the practice boundary map and how to register.



Online Consultations: **No**

Visible for patients to choose an online consultation.



New Patient Registration: **Yes**

Visible on home page, allows the users to start the registration process online or provides details how to do this.



Booking/Cancelling Appointments: **Yes**

Visible on the home page and allows patients to flow from the website to book and cancel i.e. to NHS app.



Updating Contact Details: **Yes**

Allows users to update their personal information online i.e., address, change of telephone number, etc.



Self-Care and Symptom Checker: **Yes**

Available to find via the search bar and links to nhs.uk syndicated content.



Ordering Medication: **Yes**

Visible on the home page and allows patients to flow from the website to order medication online i.e., to NHS app or alternative.



My Planned Care: **No**

Visible on the home page. Helpful information and guidance for patients waiting for a hospital consultation, treatment or surgery – [www.myplannedcare.nhs.uk](http://www.myplannedcare.nhs.uk)



NHS 111/Services Near you: **No**

Visible on the home page. Helpful information and guidance for patients requiring assistance outside of core GMS hours or general signposting. [www.nhs.uk/nhs-services](http://www.nhs.uk/nhs-services) or [www.111.nhs.uk](http://www.111.nhs.uk)



NHS Number Finder: **No**

Visible on the home page. Needed for any contact online so helpful for patients to know how to find this information. [www.nhs.uk/nhs-services/online-services/find-nhs-number](http://www.nhs.uk/nhs-services/online-services/find-nhs-number)