

## **Accessing your video group clinic on Skype**

- Please [click here](#) to watch a demonstration video on accessing your video group clinic on Skype on a PC or laptop.
- Do this by hovering your mouse over the words “click here” then hold down the Ctrl button and the click the left mouse button.

*Please note that accessing a video call on a mobile phone limits what you can see and the functionalities you have. Accessing a video group clinic on a PC/laptop will give you the best experience.*

### **Accessing your video group clinic on a PC or laptop**

*(see below for accessing on a smartphone/tablet/iPad)*

- When accessing on a PC/laptop you can click on the link sent in the invitation from your practice. You will need to open the link in a browser that supports Skype video calls, these browsers are the following...
  - Microsoft Edge.
  - Google Chrome.

*You can find out more information regarding internet browsers and Skype by [clicking here](#).*

- By using the right-hand button on the mouse. Select “copy hyperlink”.
- Using the left-hand button on your mouse, click on the top address bar of the web browser and right hand click on it. Select “paste” and this will add in the link for the Skype meeting.
- Once you have opened the link in one of these browsers you will get the option to download Skype or join the meeting in the browser. Choose to “join as guest”.



You've been invited to join a  
Skype Conversation

Join as guest

Sign in or create

Use your Microsoft account. [What's this?](#)

[Download Skype](#)

Already have Skype? [Launch it now](#)

- You will then see the page below, in which you should only type your first name before pressing join.



Join as guest

Your guest account will expire in 24 hours.

Enter your name

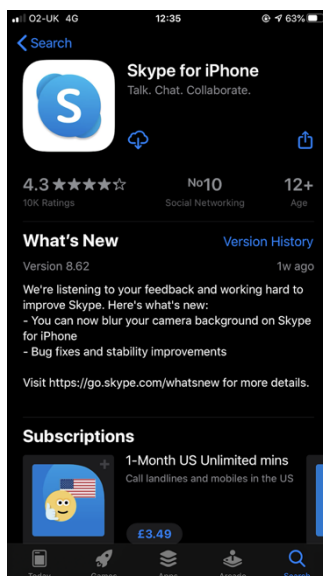
By continuing you agree to the [Terms of use](#) and [Privacy statement](#).

Join

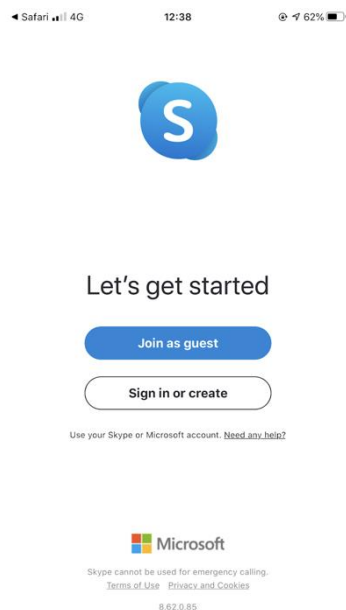
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## Accessing your video group clinic on a smartphone/tablet/iPad

- When accessing on a mobile phone or tablet device, you will need to download the Skype app.
- On an iPhone/iPad you can do this in the app store, and on an android, you can do this in the play store.



- Once you have downloaded the Skype app, go back to the VGC email invite from your surgery.
- Click on the link and open it up within the Skype app.
- You will then get the option to join as a guest, remember to input your first name only.



***PLEASE NOTE - If you already have a Skype account please log out and join the call as a guest, otherwise your email address and second name will be shared with other patients.***

