



DIGITAL &  
TRANSFORMATION

# Leading Innovations & Inclusion Academy : Session 2



North East ADASS

# Housekeeping & Welcome



# Agenda

---

Updates since induction

---

Playbook

---

Exploring innovation options

---

Next steps and session 3

# Poll



# Cohort Confidence Meter (score 1-5)

Date: 14<sup>th</sup> January 2026

## Guide

### 1 – Very Low Confidence

- Significant uncertainty about aims, scope, or feasibility
- Limited shared understanding across the cohort
- High reliance on external direction or assurance

### 2 – Low Confidence

- Some clarity on objectives but risks and dependencies feel unresolved
- Engagement uneven across partners
- Delivery approach not yet trusted

### 3 – Moderate Confidence

- Clear direction and agreed priorities
- Risks understood but manageable
- Growing confidence in leadership, governance, and delivery model

### 4 – High Confidence

- Strong shared ownership and momentum
- Robust plans, governance, and stakeholder buy-in
- Delivery feels realistic and on track

### 5 – Very High Confidence

- Cohort is highly aligned, motivated, and self-directing
- Innovation is embedded and translating into impact
- Strong confidence in sustainability, scalability, and outcomes

## Your Score

Your score should reflect collective confidence you feel the cohort have in the programme's approach and delivery model, not individual capability or specific project adoption.

Score (please move tick to indicate your confidence)

1 – Very Low Confidence	
2 – Low Confidence	
3 – Moderate Confidence	✓
4 – High Confidence	
5 – Very High Confidence	

# Action Learning Set (ALS) Journey Map



# Updates





DIGITAL &  
TRANSFORMATION

## SECTION 1: CONTEXT & CHALLENGE

- 1.1 Challenge summary (plain English)
- 1.2 Why this matters (strategic fit)
- 1.3 What happens if we do nothing?



DIGITAL &  
TRANSFORMATION

## SECTION 2: PROPOSED INNOVATION / SOLUTION

- 2.1 Headline description
- 2.2 How the solution works (what changes / what stays the same)
- 2.3 Who benefits and how

# ALS 2 – Mapping Current State & Identifying Opportunity

## Purpose

Support participants to understand service failure points and where innovation can unlock improvement.

### Create a Personas Pack

(Adults with multiple needs, carers, digitally excluded individuals, etc.)



### Journey Mapping Exercise

(Example journeys to analyse: Hospital discharge using predictive tech - Hackathon Outputs - Self-serve digital referral front door Post-fall support and adaptation journey)



### Pain-point "heat-mapping"



Where prevention could have worked earlier

## Outputs

- A full "AS IS" journey and pain-point map
- Clear list of potential opportunity areas

# D&T Network

**Redmoor Health** DIGITAL & TRANSFORMATION network

Ready to see where you stand? Take our **free Digital Maturity Assessment** via the **D&T Hub** – it gives you a clear, visual snapshot of your strengths and areas to grow. Quick, easy, and genuinely useful.

Community subcategories tags Latest New Topic

Topic	Replies	Views	Activity
<b>About the Community category</b> Community Welcome to the Redmoor Community! Here you will find the latest up-to-date digital and transformation information to use and share. Use this and the Channels section to contact others in this community and share best p... read more	0	32	Sep 2024
<b>DSPT Webinars - NHS England</b> Community dspt	0	4	4d
<b>NHS England - Early influenza virus characterisation and vaccine effectiveness in England in autumn 2025</b> Community flu	0	1	4d
<b>Flu vaccination drive – countdown to Christmas</b> Community flu	0	2	4d
<b>Transcribing meetings</b> Workflows & Efficiencies	0	9	5d
<b>New Autumn Redmoor Health Newsletter!</b> Redmoor Product/Service News	0	15	11d
<b>Get 'Veteran Friendly Accredited' this Remembrance Week</b> Community nhs	0	5	18d

# Next Steps

- Accept invitation to D&T Network if you haven't
- Action planning ahead of session 3

# Any Questions?





DIGITAL &  
TRANSFORMATION

Thank You

